

Please familiarize yourself with these protocols prior to arriving at the Jack Ballantyne Memorial Arena for Public Skating. It is essential that all Skaters take these policies and precautions seriously to support a safe and healthy experience for everyone.

Safety Precautions/ General Information

- All persons entering the JBM and Main Arena must wear a face covering as required under the Niagara Region by-law no. 2020 - 46.
 - Persons who are engaged in athletic activity are exempt while on the ice surface, in accordance with the Provincial Emergency Orders
 - Face coverings are to be worn in dressing rooms, lobby and viewing stands
- Physical distancing or staying at least 2 meters (or 6 feet) away from other people whenever possible
- Physical distancing, when combined with proper hand hygiene and cough etiquette, has been shown to limit the spread of COVID-19.
- Surfaces and other high touch points will be cleaned and disinfected frequently
- Public Skate Times are posted on our city website (www.welland.com) and are subject to change. Please check the schedule regularly for any updates or cancelations. Regular scheduled public skating times include Saturday from 6:30pm to 8:30pm and Sunday from 2:30pm to 3:30pm and 4:00pm to 5pm.

General Skating Rules

Please observe the following skate rules to ensure a safe experience for everyone

- Physical Distancing must be maintained on the ice
- **Children under the age of 12 must be accompanied on ice by an adult**
- Absolutely NO spectators are permitted during this time due to enhanced restrictions and a need to manage total numbers within the building/ice surface
- Properly fitted CSA approved helmets are strongly recommended for all patrons and mandatory for all children 12 years of age and under (bicycle helmets are not permitted)
- Strollers and baby carriers are not permitted on the ice
- Skates are required on the ice
- Sticks and pucks are not permitted during public skating
- Only approved Skate aids will be permitted

Admittance Information

- Pre-registration is not required however admittance will be first come first serve Please line up outside the JBM Arena utilizing the socially distant markings on the pavement (doors will open 10 minutes before the start of the scheduled skate time to ensure safe entry for all participants)
- All visitors to the Arena will need to pass a two-step screening process:
Step 1: Review the screening tool questions prior to visiting the Arena, do not come to the Arena if you answer yes to any of the questions

Step 2: Temperature checks will be performed on all visitors to the Arena upon arrival, visitors will also be requested for a verbal confirmation they have passed the screen

- Capacity has been reduced to 40 for all public skating programs
- Skating times have changed so please check the schedule on our website
- Admission for public skating will be by utilizing a pre-paid punch card or providing a cash payment. Single admission rate is \$2.50 for child (under age 14) and \$3.50 for an adult. Adult 10 visit punch card is \$25 and a Child 10 visit punch card is \$15 (punch cards are available for purchase at the wwc and during all regular public skating times)

Upon Arrival

- Entry must not occur any earlier than 10 minutes before the public skate program start time
- All participants must be fully dressed before entering the facility, except for skates and helmets
- All persons entering the arenas must wear a face covering as required under the Niagara Region by-law no. 2020 – 46 (face masks can be removed once on the arena ice surface)
- All skaters must complete a covid screening at the front entrance by the Arena Cashier and leave their name for the purpose of contact tracing
- After entering the building, follow all directional signs to the stands where an area is reserved to put on your skates or ice surface.

Please Be Aware

- Water refill station will be available for use. Please bring your own water bottle.
- The concessions are currently closed until further notice
- Public washrooms will be available
 - Where possible, staggered entrance into the public washroom should be adhered to in an effort to maintain physical distancing guidelines

Following Your Public Skate

- Please vacate the arena no later than 10 minutes after the skate program has ended
- Please proceed out of the facility using the main entrance at JBM arena following the directional signage and proceed to your vehicle
- No loitering is permitted in the arena, or lobby areas