



City of Welland
Economic Development, Recreation and Culture
Recreation and Culture Division
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Dear Ice Users

We are underway with the 2020-2021 season, and looking forward to see you and your members/players at the Arenas over the next few weeks.

Here is a specific update regarding COVID-19 Screening at the Welland Arenas Complex:

- All groups are strongly requested to maintain accurate and current attendance records of all members/players who visit the Welland Arenas. This will assist with contact tracing, should that be required at a later date
- All visitors to the Arena will need to pass a two-step screening process:

Step 1: Review the screening tool questions prior to visiting the Arena, do not come to the Arena if you answer yes to any of the questions

Step 2: Temperature checks will be performed on all visitors to the Arena upon arrival, visitors will also be requested for a verbal confirmation they have passed the screen

All visitors to the Arena will be required to complete this two-step process each and every time they visit the Arena

A copy of the standard recreation screening questions has been attached to this email; please share with all members/players of your group, as well as coaches, and parents who may be required to enter the Arena. This screen questionnaire will be posted at the Arena for reference.

The main goal of the screening program is to ensure nobody with possible COVID-19 symptoms enters the Arena; it is also critical for all user groups to know which member/player attended each rental so accurate and rapid contact tracing can be conducted in the event of a positive COVID-19 case in connection to the facility. The contact tracing process is conducted by Public Health, however we will cooperate in any way possible to ensure a rapid response.

Thank you in advance for your partnership on this very important process, and please let me know if you have any questions or would like to discuss further.

Sincerely,

Richard Dalton

Manager, Recreation & Culture