



City of Welland Economic Development
Recreation & Culture Division
Welland Community Wellness Complex
145 Lincoln Street, Welland, Ontario L3B 6E1

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Rules of Engagement for Rentals

Hockey Rentals (Adult Leagues)

- Admission to the Arena 15min prior to rental
- Enter lobby area to complete temperature screening
- Observe mask requirement while inside the facility
- Once screening process is complete, follow arrows to designated change room
- Circulate between ice surface and designated change room only during rental, do not access other locations within facility
- Adults will be permitted to change on site in the change rooms at the Arena.
- Showers are off-limits; washroom access is within designated change room only, no other washroom access is permitted
- Place water bottle and face mask in a designated basket on the players bench, for storage while playing
- Depart the arena through specified exit within 15min of concluding rental

Figure Skating Participants

- Arrive at the Arena “dressed to skate”
- Line up outside 15min prior to rental
- Enter lobby area to complete temperature screening
- Observe mask requirement while inside the facility
- Once screening process is complete, follow arrows to designated change room
- Circulate between ice surface and designated change room only during rental, do not access other locations within facility
- Washroom access is within designated change room only, no other washroom access is permitted
- At end of rental, return to designated change room and promptly remove skates
- Depart the arena through specified exit within 15min of concluding rental

Main Arena: Parents (Helpers) - Minor Leagues & Figure Skating

- Maximum one (1) parent/helper per player
- Enter lobby area to complete temperature screening at same time as player
- Observe mask requirement while inside the facility
- Once screening process is complete, follow arrows to designated spectator section or to designated dressing room (if assisting with lacing skates)
- Maintain social distancing at all times; a maximum of six players and six parents will be permitted in the dressing room at one time
- Parents should make their way to the designated area of the stands for the remainder of the rental
- At end of rental, parent may return to dressing room to assist with removing skates
- Depart the arena through specified exit within 15min of concluding rental
- One designated public washroom will be provided for spectators of youth players



JBM: Parents (Helpers) - Minor Leagues & Figure Skating

- Maximum one (1) parent/helper per player
- Enter lobby area to complete temperature screening at same time as player
- Observe mask requirement while inside the facility
- Once the minor has been helped, parents/helper should make their way to the designated exit
- At end of rental, parent may return to dressing room to assist with removing skates, if required.
- Depart the arena through specified exit within 15min of concluding rental

Spectators - Adult Leagues

- Spectators are not permitted for adult leagues until further notice

Public Skating Participants and General Ice Rental

- Arrive at the Arena “dressed to skate”
- Line up outside 15min prior to rental
- Enter lobby area to complete temperature screening
- Observe mask requirement while inside the facility
- Once screening process is complete, follow arrows to designated skate tying area
- Circulate between ice surface and designated skate tying location only, do not access other locations within facility
- One washroom will be available
- Depart the arena through specified exit within 15min of concluding rental

Tournaments/Special Events/Camps

- No tournaments will take place at Main Arena
- Exceptions will be made for JMB with proper COVID plan in place.

Updated October 2020