

Thursday, February 25, 2021  
**PUBLIC SERVICE ANNOUNCEMENT**



**WARMING CENTRE OPERATIONS CONTINUE AT BUS TERMINAL WITH INFORMATION ENHANCEMENTS**

**Welland, ON** – The City of Welland recognizes the need to further inform our community that the Main Street Bus Terminal is currently available as a Warming Centre for those in need of some reprieve from the cold weather. In addition, staff have been undergoing information sessions as well as working with our Niagara Region partners to ensure those who require assistance can get the information and support they need.

Warming Centres are traditionally activated when an Extreme Cold Weather Alert (ECWA) is issued based on a forecast from Environment and Climate Change Canada of minus 15 degrees Celsius or colder. While the temperature forecast may not always reach this threshold, the City has deemed the Welland Transit Terminal an activate Warming Station during hours of operation.

The Warming Centre will follow all COVID-19 protocols to ensure the safety of those using the transit terminal. Protocols include encouraging physical distancing and the mandatory use of masks, ensuring hand washing / hand sanitizing, and enhanced cleaning throughout the facility.

Community members who are concerned about an individual or individuals who they have encountered that are homeless and unsheltered can call 2-1-1 to be connected with the Niagara Assertive Street Outreach Team or visit <https://niagara.cioc.ca/record/NIA1831?Number=59> for more information.

**Welland Transit Terminal (160 East Main Street) general hours of operation:**

Monday to Saturday 8 am – 8 pm

Sunday 10 am – 5 pm

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**Contact:**

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