

Watermain repairs shut down water service overnight in Southworth Street neighbourhood and Dain City

FOR IMMEDIATE RELEASE

October 4, 2021

Welland, ON – Two leaking valves were identified during construction of the Niagara Region’s new forcemain from the sanitary pump station in Dain City to the existing regional trunk sewer on Gordon Street, requiring a scheduled shutdown of water service to homes in the Southworth Street neighbourhood and all of Dain City beginning at 9 p.m. on Wednesday, October 6.

The work, scheduled to run through the night, is anticipated to be complete by 9 a.m. the following morning. The timing of the work is scheduled to minimize the disruption of service.

As part of the Regional project, staff identified significant leaking from the valves, causing loss of water and threatening the health and safety of construction crews once the area is excavated.

The shutdown affects the following areas:

- All properties on Southworth Street from Railroad Avenue to Humberstone Road
- All properties east of Southworth Street to Bradly Avenue, from 1 block north of Sauer Avenue to Marc Boulevard
- All properties on David Street from Sauer Avenue to Sager Avenue
- All properties in Dain City

The shutdown may affect additional properties west of Southworth Street to Deer Street from Ontario Road to Gordon Street.

Those in the affected areas are encouraged to have a potable water container filled with water for drinking and filled containers with water for washing and flushing toilets. While crews work on the repair, residents should ensure that all taps are closed or in the off position to avoid any flooding when the water supply is turned back on.

Staff are hand-delivering notices to residents affected in these areas, which provide details of the water interruption and further instruction for what to do before, during, and after the water shutdown.

The City of Welland understands these repairs may cause some inconveniences; however, these repairs must be completed as soon as possible. Residents with water quality questions or inquiries can call 905-735-1700 x3000.

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For media inquiries, please contact:

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