



SEEKING COMMUNITY ENGAGEMENT ON PUBLIC WORKS SERVICE LEVEL REVIEW

Welland, ON – The Public Works Service Level Review is an in-depth look at Public Works operations (including some parks and facilities activities) to ensure we are meeting and exceeding all regulations and the needs of our growing community.

Here’s what we’re doing in this review.

START MID-2019	FALL 2020	2020/2021	2021
	Public Works Service Level Review: What are the service levels now?	Identify Priorities: What should the service levels be in the future?	Recommendations: Here’s how we’ll get there. Input and Ideas Welcome

To date, staff have done background research, interviews and workshops with community partners and now are asking all residents to complete the survey and bulletin board with your thoughts and comments. Those who wish to participate in a virtual community conversation can do so by subscribing to the project by clicking the Stay Informed button in YourChannel. The virtual meeting will take place on May 20, 2021, 7-8 P.M.

Recommendations on how to improve services to the community and how to allocate resources will be made based upon the information from all engagement meetings.

Here’s what we want to achieve.



Services that match staff and community values and needs



Environmental sustainability



Financial integrity

We ask all to visit YourChannel <https://yourchannel.welland.ca/> to **HAVE YOUR SAY** by providing feedback, completing the survey and sharing your experiences with Public Works Service Levels.

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Contact:

Vincent Beaudoin; C.E.T., C.R.S., O.R.O.
 Manager of Public Works
 905 735-1700 Ext. 3004
vince.beaudoin@welland.ca