

**For Immediate Release**  
Monday, March 23, 2020



**CITY OF WELLAND OFFERS RELIEF FOR TAX AND WATER/WASTEWATER PAYMENTS**

**Welland** – The City of Welland is announcing temporary changes to financial policies to help mitigate the impact to residents and businesses affected by COVID-19.

The following deferrals will be in effect from March 19 until May 31, 2020:

- Penalty and interest charges on pending and outstanding tax and water/wastewater billing arrears
- Interest charges on outstanding account receivables

The Pre-authorized payment program (PAP) will continue for Tax and Water billings and NSF charges will be waived. Participants who wish to withdraw from the program can do so without penalty.

During the closure of Civic Square, residents can make tax and water bill payments from the comfort of their home through online and telephone banking. Cheques can be mailed to our office at 60 East Main St., Welland, ON L3B 3X4, or placed in the Civic Square drop box located at the first set of doors of the Civic Square (closest to Cross Street).

For more information on City of Welland facility closures, programs and event cancellations, and how to reach city staff, visit <https://www.welland.ca/hottopics/COVID-19.asp>. For more information on how to stay healthy during the COVID-19 outbreak, visit <https://www.niagararegion.ca/health/covid-19/default.aspx?topic=1>.

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