

Thursday, July 30, 2020

PUBLIC SERVICE ANNOUNCEMENT

CITY REINSTATES PUBLIC WORKS SERVICES FOR STAGE-THREE RE-OPENING

Welland, ON - The City of Welland is expanding services to provide the public with a broader range of city services. City staff have completed full sanitization of all city playground equipment and will continue to sanitize periodically. The Public Works Division is also reinstating additional essential services under the city's Covid-19, phase-three recovery plan.

Commencing August 4, 2020, Public Works staff will enter homes by appointment only for the following services:

- 1) Sewer rodding of sanitary sewer laterals
- 2) CCTV inspections of sanitary sewer laterals
- 3) Water meter inspections for real estate transactions
- 4) Water meter general maintenance, inspections, and new meter installs
- 5) CCTV of sanitary sewer Laterals for the Sewage Water Alleviation Program

To ensure physical distancing and safe work practices, residents or owners receiving city services are required to meet the following requirements:

- 1) Complete a City of Welland COVID-19 questionnaire to meet accessibility requirements, which may or may not allow city staff to enter the premises
- 2) The resident/owner must ensure the work area is clear of all obstructions. City staff will not move items to access the required workspace. If the workspace is not clear and safe, the resident/owner will be required to reschedule another appointment
- 3) Residents/owners must maintain physical distancing of two meters when staff arrive on-site and must remove themselves from the immediate work area/room
- 4) Residents/owners are responsible for the final clean up and sanitizing the work area

The following applies to City of Welland staff when providing city services:

- 1) Have the right to refuse unsafe work
- 2) Will enter the premises and complete the work wearing all required personal protective equipment
- 3) Will complete a general clean-up of their work area upon completion of the work

Please call ahead to book an appointment for Public Works services at 905-735-1700 Ext. 3000 between 7:00 a.m. and 3:00 p.m. For more information on City of Welland services during COVID-19, visit welland.ca.

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