

CITY OF WELLAND

POLICY

Policy Title: Water Disconnection Policy	
Date of Approval: May 7, 1996	Policy Number: SER-018-0005
Lead Role: City Treasurer	Support Role: Revenue Services Co-ordinator
Cross Reference:	Next Review Date:
Council File Number: 94-169	Revision Date:

Policy Statement:

- 1) That all water accounts will receive a reminder notice ten (10) days after the billing due date. If the account is not paid within fifteen (15) days, a final notice will be mailed warning the owner of a disconnection date.
- 2) If the disconnection notice is not paid by the specified date, the water will either be disconnected or transferred to their property tax account.