

CITY OF WELLAND

POLICY

Policy Title: Integrated Accessibility Standards Regulation	
Date of Approval: April 13, 2013	Policy Number: HUM-001-0032
Lead Role: General Managers	Support Role: Managers
Cross Reference: HUM-001-025	Next Review Date: 2020
Council File Number: 02-85	Revision Date: March 19, 2019

POLICY STATEMENT:

City Council encourages, supports, promotes, and commits to the provision of barrier-free municipal services.

PURPOSE:

This Policy and its related procedures facilitate compliance with the Integrated Accessibility Standards, Ontario Regulation 191/11 (IASR), of the Accessibility for Ontarians with Disabilities Act, 2005, (AODA), and other relevant sections of the Act, as may be amended from time to time. This Policy and its related procedures facilitate the identification, removal and prevention of barriers to people with disabilities to enable better access to municipal goods, services, and facilities.

SCOPE:

This Policy and its related procedures apply to the following:

1. All City employees, volunteers, agencies, boards and commissions.
2. Anyone who participates in or oversees the development of City policies, practices, and procedures governing the provision of municipal goods, services or facilities to members of the public or other third parties.

POLICY DETAILS:

1. The City of Welland is committed to meeting the accessibility needs of people with disabilities in a timely manner. To comply with the General requirements of the IASR, with compliance dates from 2018 to 2023, the City will:
 - a. Establish, maintain, and update a multi-year accessibility plan at least every five years, in accordance with the requirements of Section 4 of the IASR, outlining the City's strategy to prevent and remove barriers for people with disabilities and prepare an annual status report on the plan.

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- b. Incorporate accessibility criteria and features when procuring or acquiring goods, services, or facilities, including self-service kiosks, in accordance with the requirements of Section 5 of the IASR, except where it is not practicable, the City will provide an explanation, upon request.
 - c. Ensure that training is provided on the requirements of the Accessibility Standards in accordance with Section 7 of the IASR, as well as the Human Rights Code as it relates to people with disabilities.
2. To comply with the Information and Communication Standard requirements of the IASR, with compliance dates from 2018-2023, the City will create, provide and receive information and communications in ways that are accessible for people with disabilities.
 3. To comply with the Employment Standard requirements of the IASR, with compliance dates from 2018 - 2023, the City will identify, prevent and remove barriers across the employment life cycle for people with disabilities.
 4. To comply with the Transportation Standard requirements of the IASR, with compliance dates from 2018 - 2023, the City will implement accessible transit service and facilities.
 5. Failure to comply with this Policy or the requirements of the IASR could result in penalties as prescribed in Part V of the IAS.