

# CITY OF WELLAND

## POLICY

<b>Policy Title: Low Income Senior Water/Wastewater Rebate Policy</b>	
<b>Date of Approval:</b> November 21, 2017	<b>Policy Number:</b> FIN-001-0015
<b>Lead Role:</b> General Manager, Corporate Services, CFO/Treasurer	<b>Support Role:</b>
<b>Cross Reference:</b>	<b>Next Review Date:</b>
<b>Council File Number:</b> 17-37, 20-37	<b>Revision Dates:</b> February 4, 2020; January 5, 2021

### Policy Statement:

The objective of the policy is to address the impact of water/wastewater rates charged to the low consumption, low-income residential customers. City Council has adopted a policy with respect to providing financial assistance to customers who meet the prescribed criteria.

### Policy Details:

The Low Income Senior Water/Wastewater Rebate is aimed at offering assistance to residential customers who meet the following criteria:

- Applicant (or spouse) is 65 years of age or older; and
- Applicant (or spouse) has been assessed as owner(s) of the residential property in the City of Welland for at least one (1) year preceding the application; and
- Applicant (or spouse) uses the property for which the application is being made for the purposes of a personal residence; and
- Applicant (or spouse) is in receipt of a monthly Guaranteed Income Supplement pursuant to Part II of the Old Age Security Act (Canada); and
- The annual water/wastewater consumption must be 75 m<sup>3</sup> or less for the application year (prior year).

### Application Process:

Requests for a Low-Income Seniors Water/Wastewater Rebate must be completed on the standard form and submitted to the Finance Division each year by May 1 for the previous year's rebate. The General Manager, Corporate Services, Chief Financial Officer/Treasurer reserves the right to deny any application received after the deadline. A separate application must be completed each year. A copy of the Guaranteed Income Supplement Entitlement letter or a copy of the T4OAS Statement for the applicable year must be included with the application.

All applications will be reviewed by staff and approved by the General Manager, Corporate Services, Chief Financial Officer/Treasurer. Upon approval, the City of Welland will apply the annual rebate of \$340 to the applicant's water/wastewater billing account.

City Council may or may not decide to continue with this program depending upon the funds available in any budget year.